

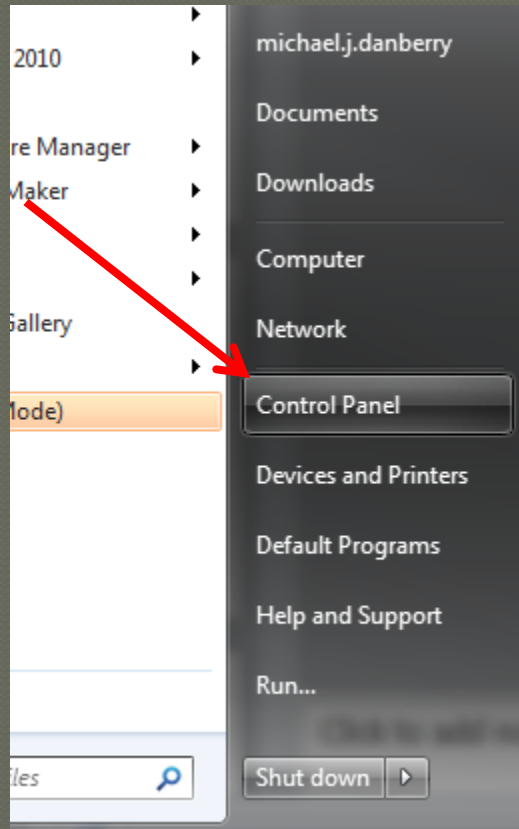


# Making the new AKO webmail work faster on your computer

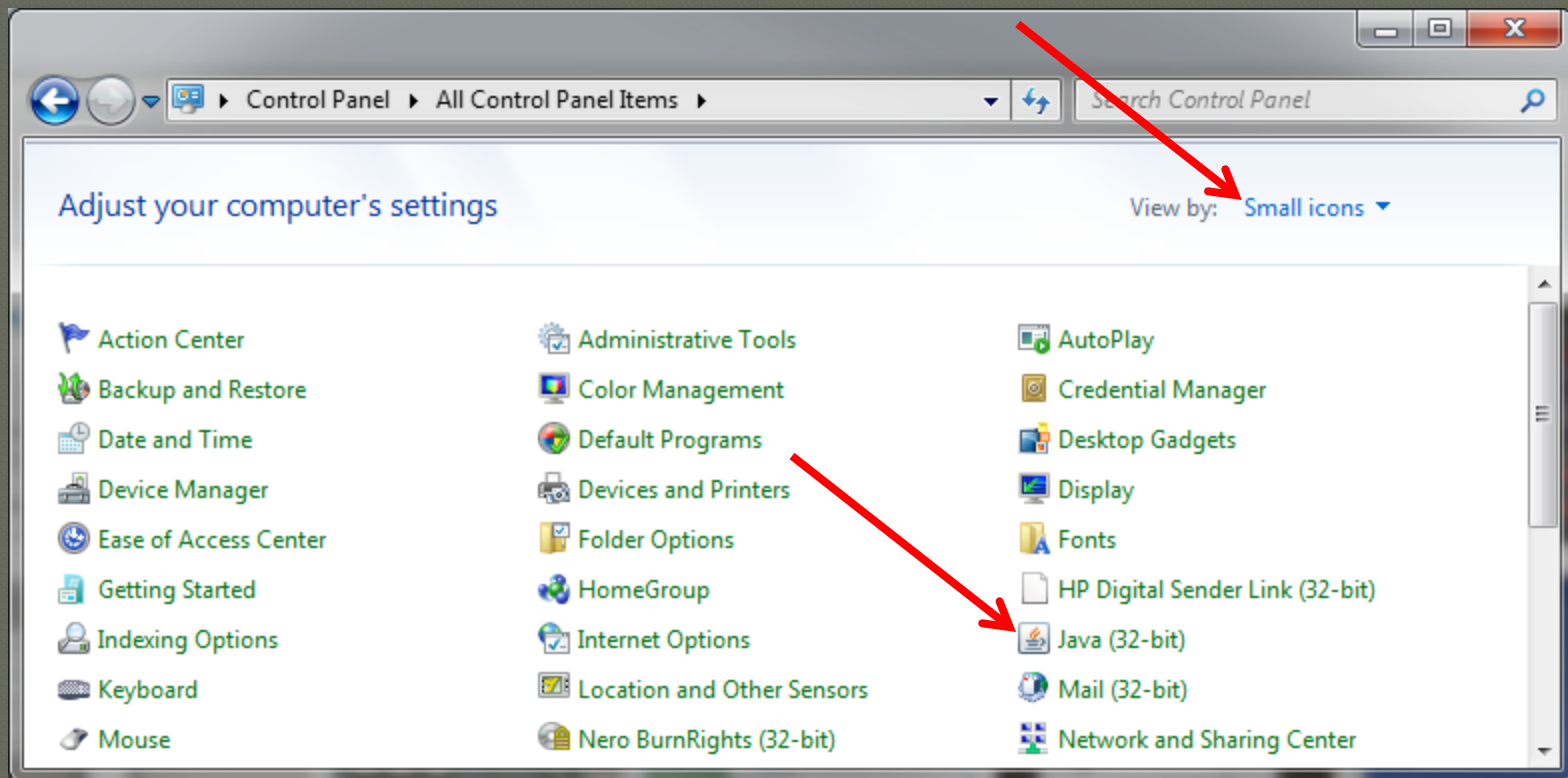
Presented by Michael J. Danberry

I am performing this fix on people's computers who use AKO webmail. The former version loaded fairly fast. The new version loads very slow on some computers.

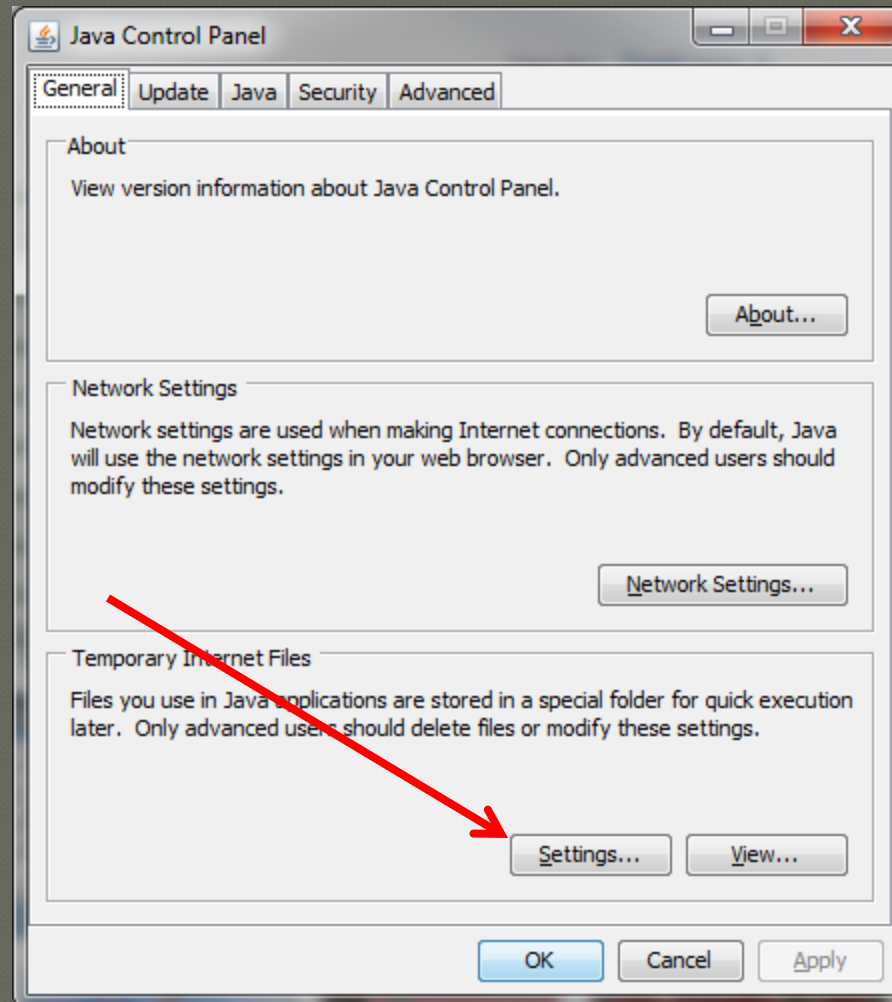
# To get to Control Panel, Select Start, Control Panel



Open Control Panel and click on *Java*.  
This image is from Windows 7 (64bit)  
using Small icons (which is why it has (32-bit) after it)

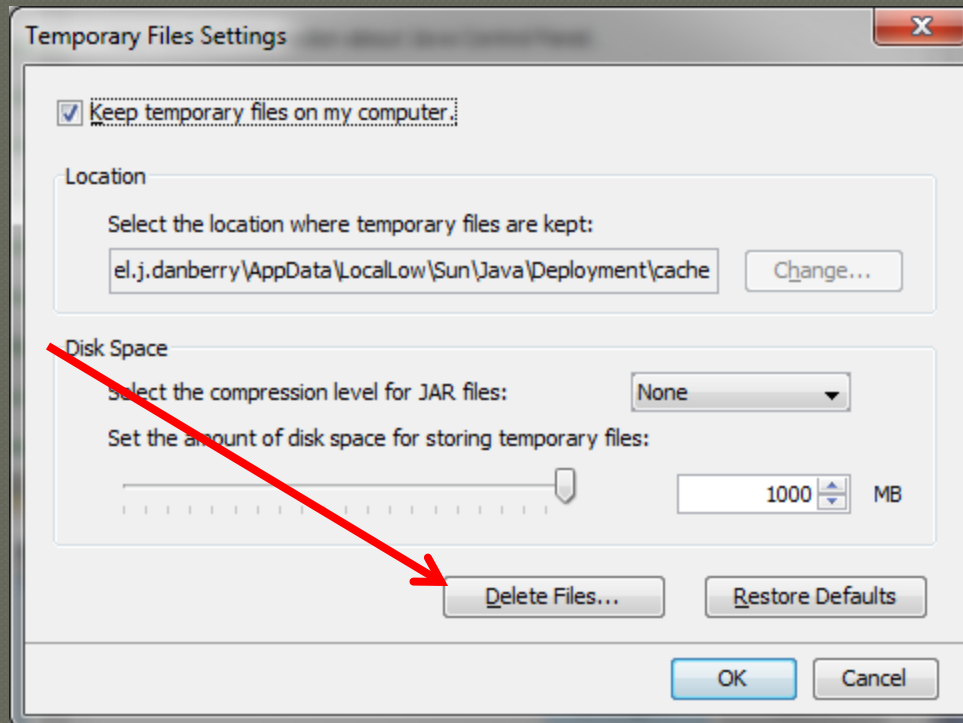


# Click Settings...



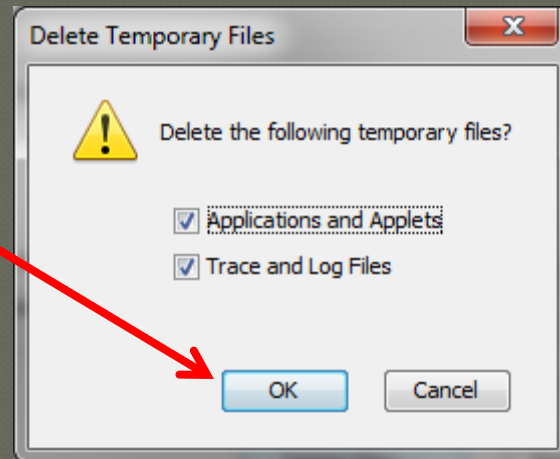
# Click Delete Files...

NOTE: If after completing all steps and still having problems, come back to this page and reduce the storage amount down from 1000, something like 500 or 750 should work

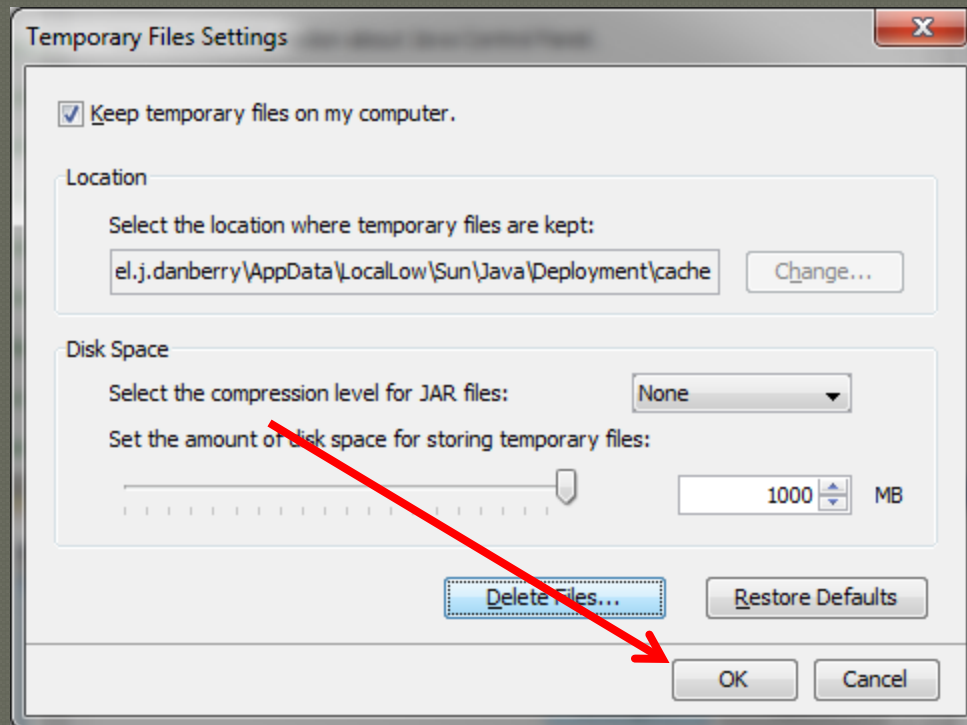


# Click the *OK* button

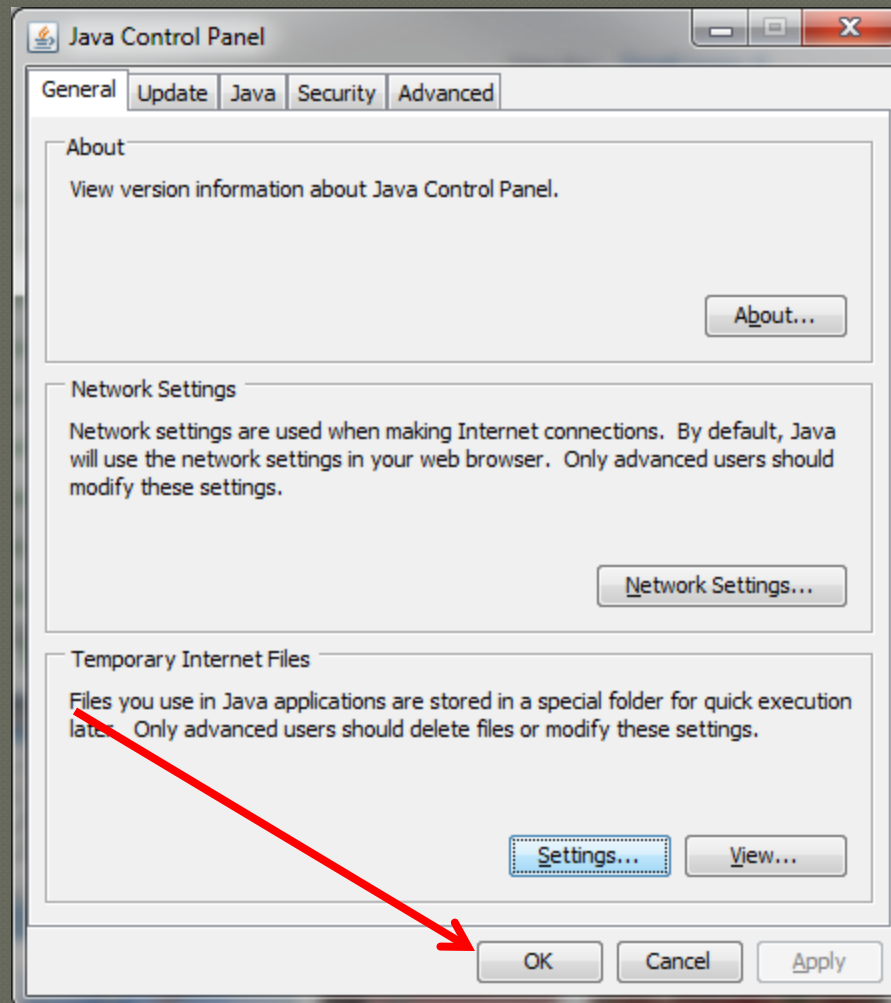
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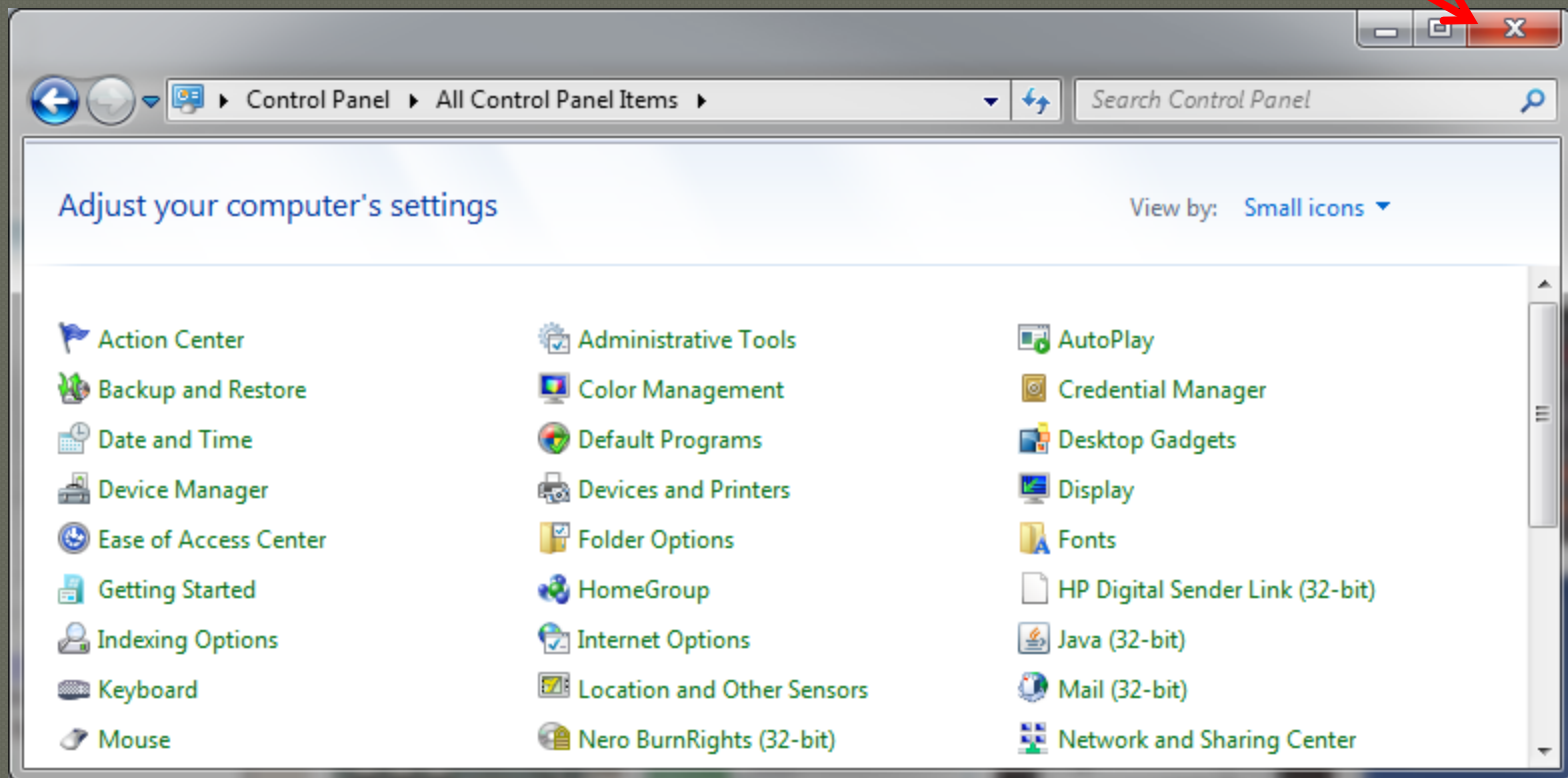
You will be returned to this screen,  
select *OK*



You will be returned to this screen,  
select *OK*



# Close Control Panel



# Try accessing webmail again

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If the previous ideas did not work, please try accessing your email later and / or clearing your browser cache

[https://militarycac.com/files/Making\\_AKO\\_work\\_with\\_Internet\\_Explorer\\_color.pdf](https://militarycac.com/files/Making_AKO_work_with_Internet_Explorer_color.pdf)

Another presentation by:  
Michael J. Danberry

<https://MilitaryCAC.com>

Further questions:

<https://militarycac.com/questions.htm>