

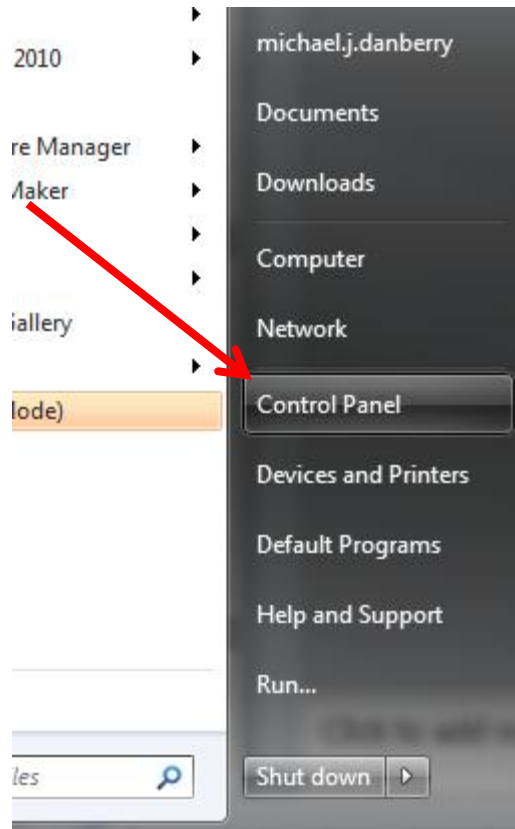


Making the new AKO webmail work faster on your computer

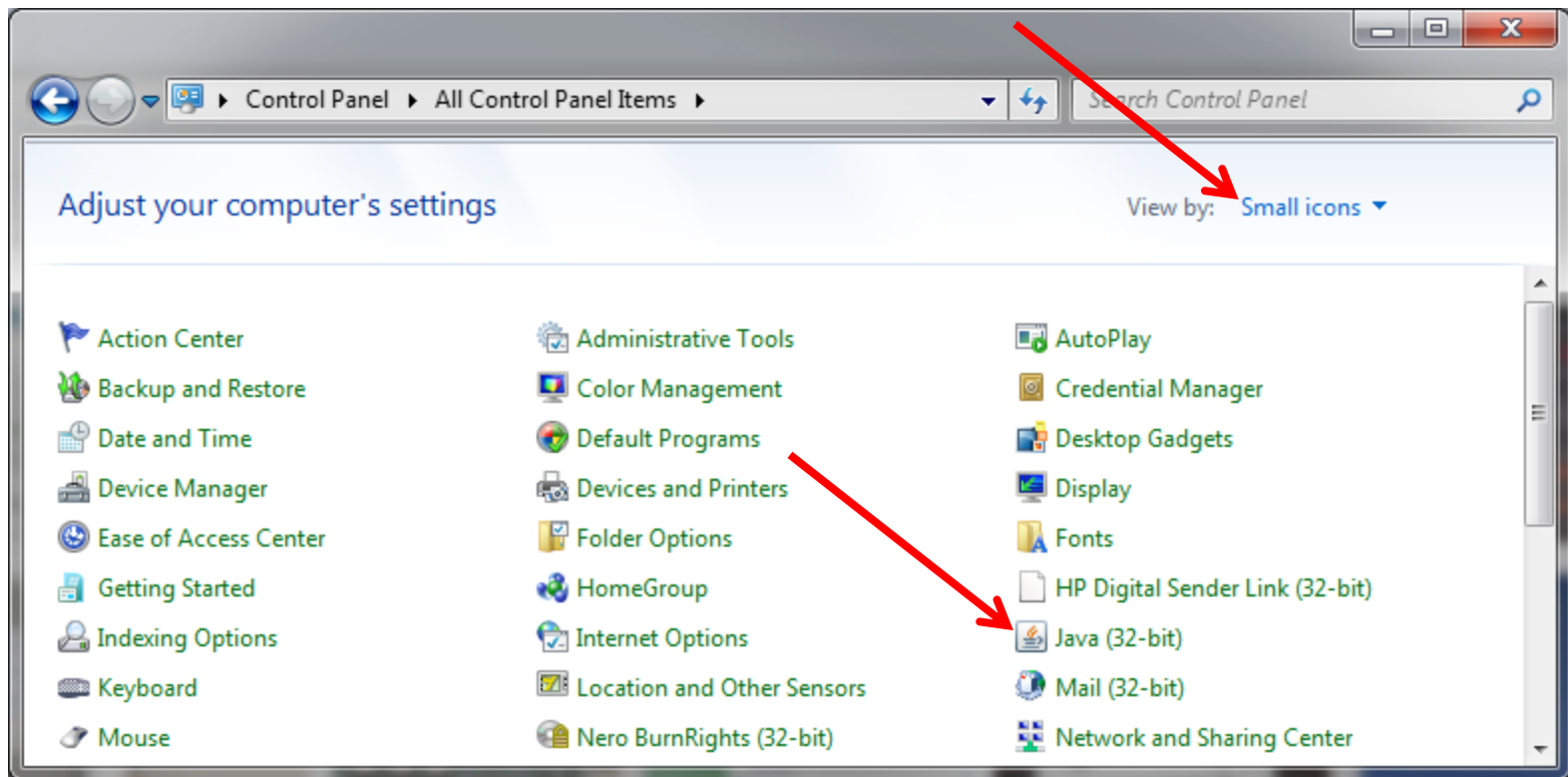
Presented by CW3 Michael J. Danberry

I am now performing this fix on people's computers who use AKO webmail. The former version loaded fairly fast. The new version loads very slow on some computers.

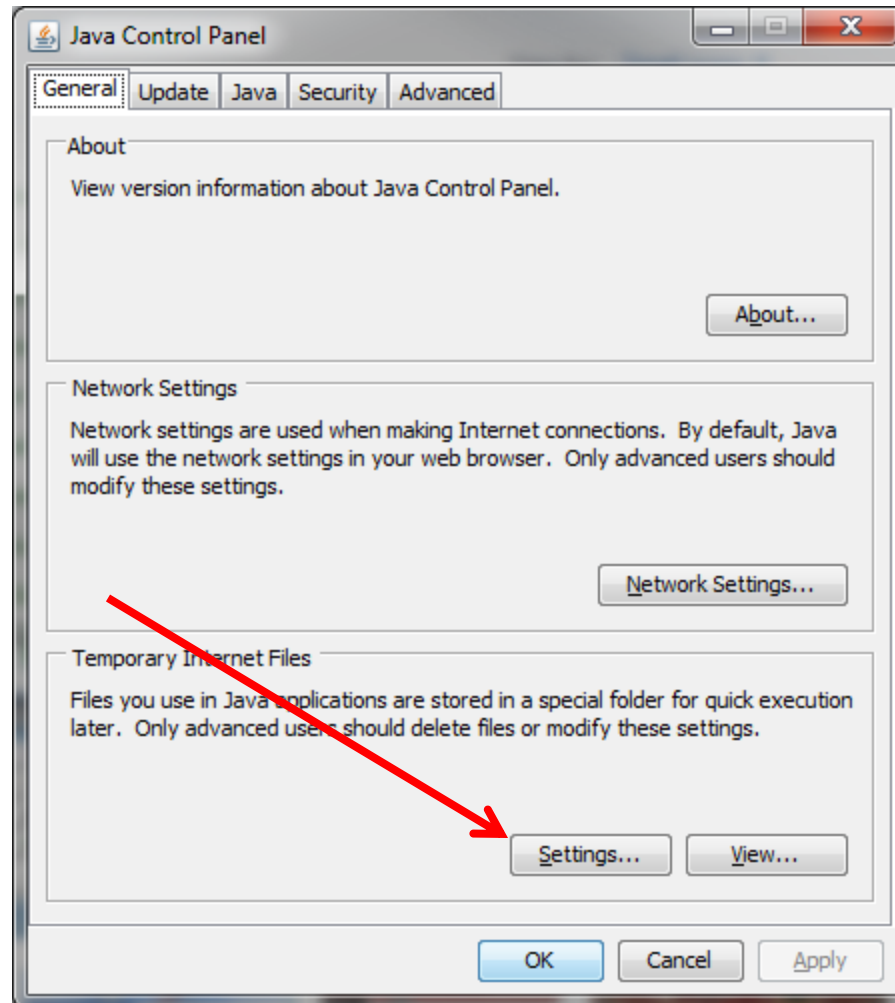
To get to Control Panel, Select Start, Control Panel



Open Control Panel and click on Java.
This image is from Windows 7 (64bit)
using Small icons (which is why it has (32-bit) after it)

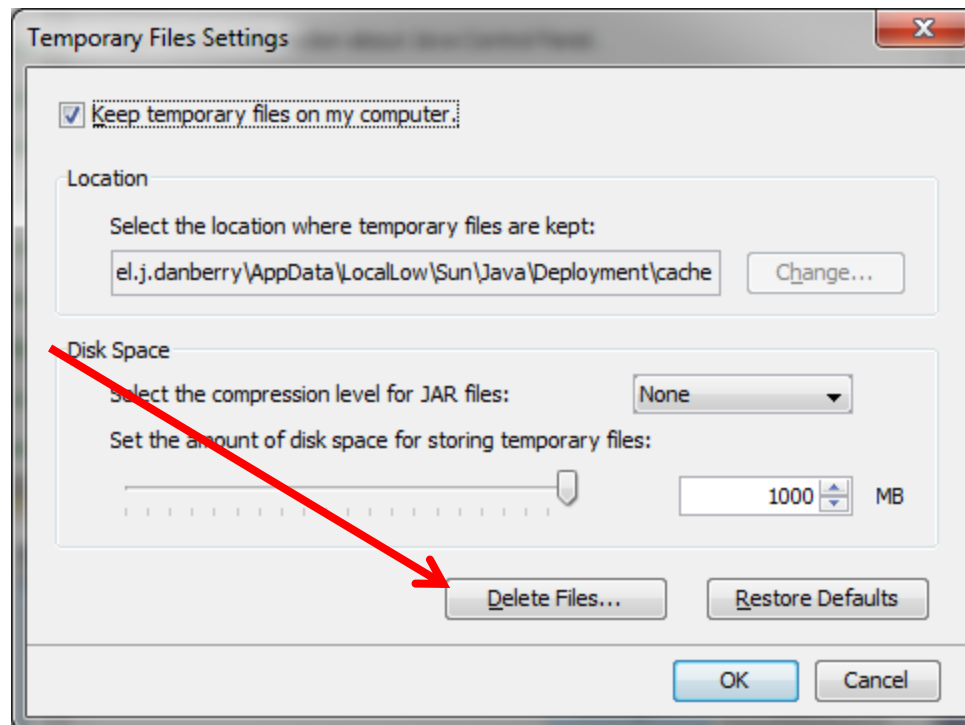


Click Settings...

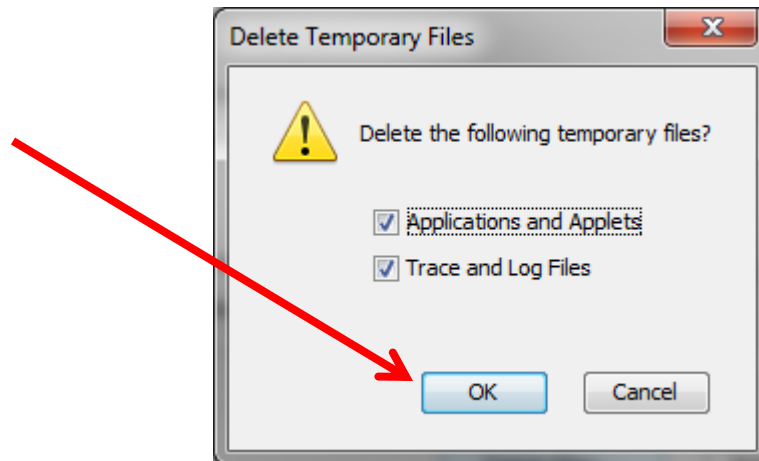


Click Delete Files...

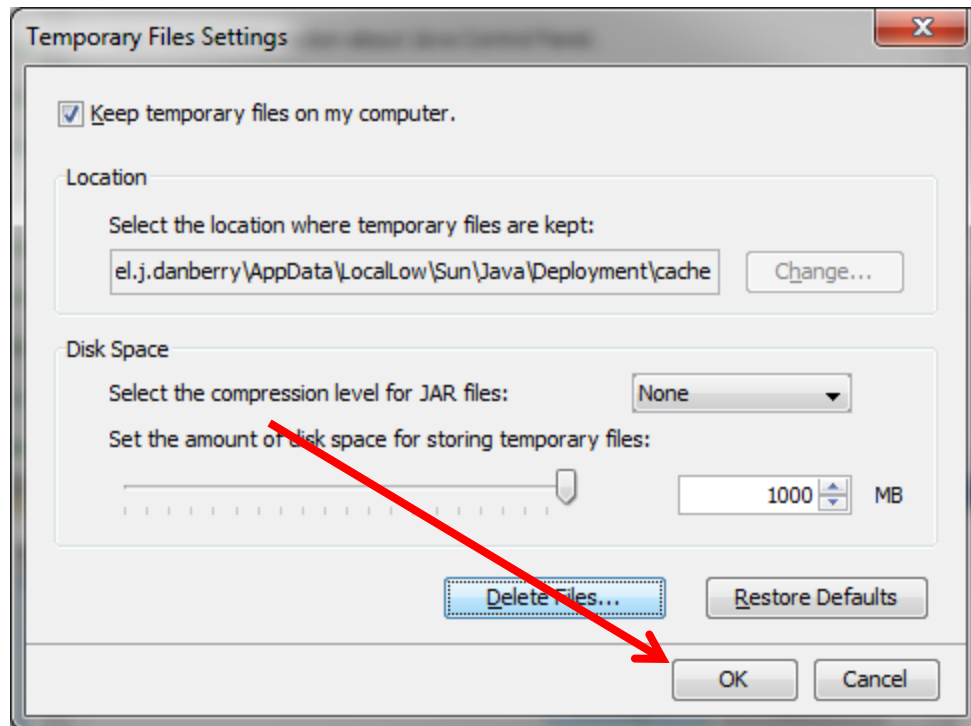
NOTE: If after completing all steps and still having problems, come back to this page and reduce the storage amount down from 1000, something like 500 or 750 should work



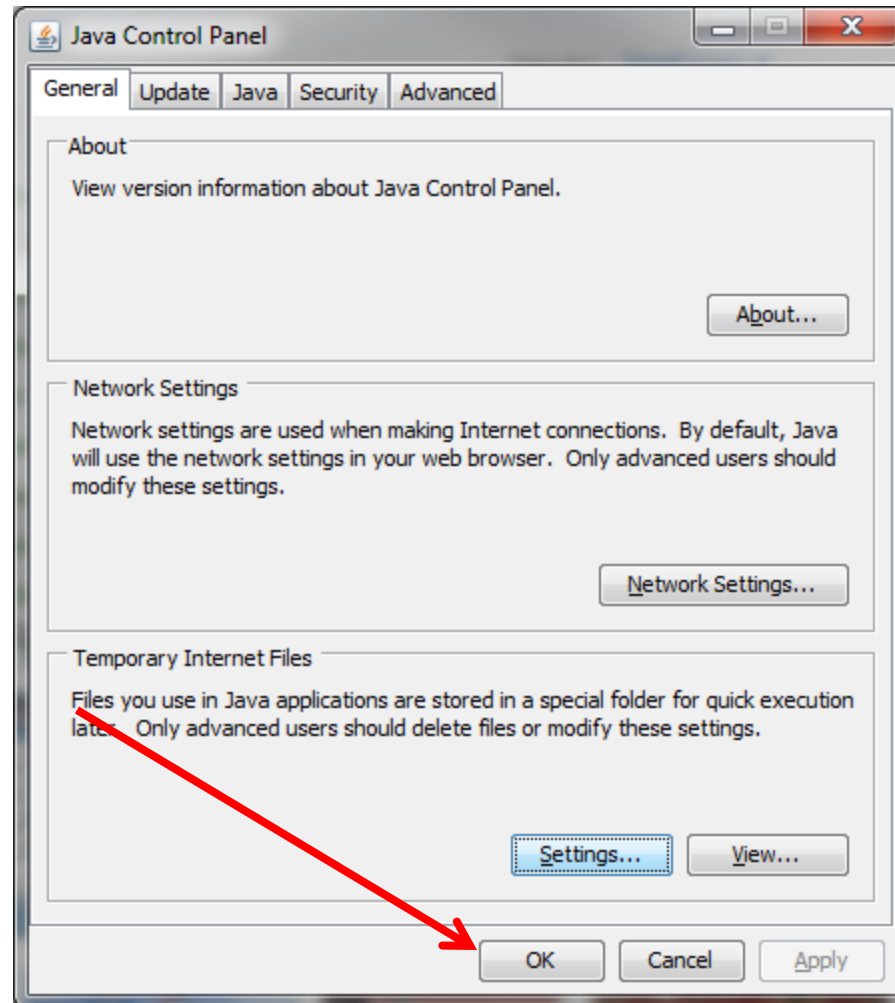
Click the *OK* button



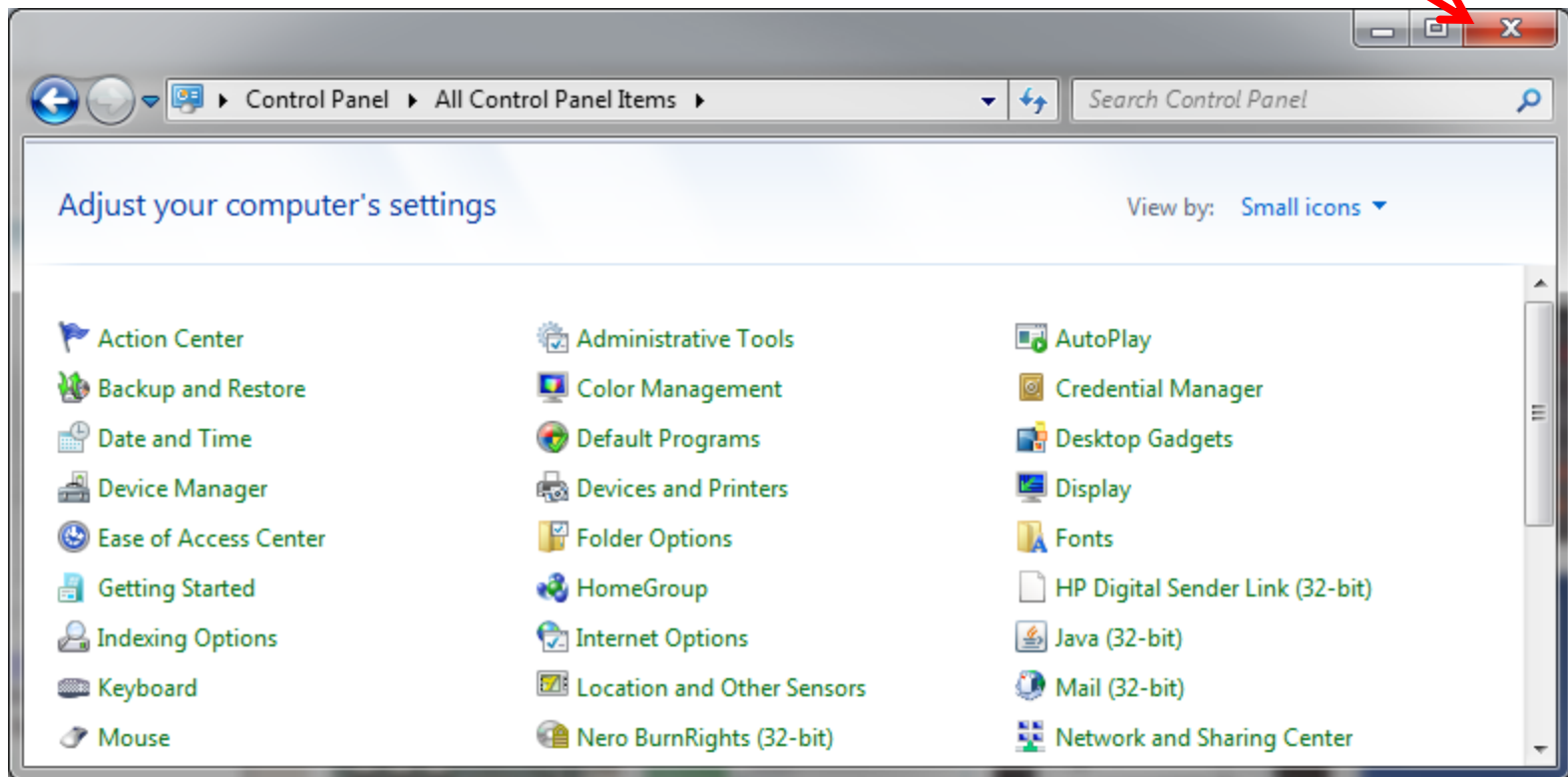
You will be returned to this screen,
select *OK*



You will be returned to this screen,
select *OK*



Close Control Panel



Try accessing webmail again

If all of the previous ideas did not work, please try accessing your email a little later

Another presentation by:

CW3 Michael J. Danberry

chief@militarycac.com

<https://MilitaryCAC.com>

Further questions:

<https://militarycac.com/questions.htm>